



# HIGH VOLUME HIRING AMPLIFIES IDENTITY FRAUD FIRM'S GROWTH

## OVERVIEW

A leading identity security fraud company in the Southeastern region of the United States needed to hire candidates at a high volume to keep up with their expansive growth.

## CHALLENGE

Our partnership began when the client won projects with two federal agencies in Northern Virginia. They needed contract roles to support the sudden demand for varying projects. In the second year, the client partnered with another federal agency due to an uptick in financial fraud. This new partnership prompted the client to turn to Addison Group once again to help them find qualified candidates to handle a high inbound call volume to confirm someone's identity, restore it, and secure and initiate payments to the individuals who filed the refund.

## About Addison Group

Addison Group is a leading professional services firm specializing in talent solutions, offering a full suite of capabilities across multiple sectors. We have a local presence in cities across the United States to find the perfect candidate for your open roles.

### Areas of Expertise:

- Finance & Accounting
- Information Technology
- Healthcare
- Human Resources
- Administration
- Digital Marketing

### Recent Accolades:

- *Forbes* | America's Best Professional Recruiting Firms 2022, 2023
- *Forbes* | America's Best Temporary Staffing Firms 2022, 2023
- *SIA* | Largest Staffing Firms in the US 2021, 2022, 2023

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## THE ADDISON SOLUTION

Addison Group understood the importance of the task at hand and tapped our extensive talent pool to successfully place 514 people in this office over a three-year period.

To facilitate a faster and more effective on-boarding process, Addison provided a steady stream of 10-30 candidates a week to start new hire and training classes. Our team did such an exemplary job for the client that they converted 120 candidates to permanent leadership positions at the company.

Our success in filling the customer financial services roles led to Addison being selected to support their implementation of NetSuite (a cloud-based software) through Bridgepoint Consulting - an Addison Group Company. The Bridgepoint-Addison affiliation streamlined the assessment of the client's needs and, hence, quickened the overall implementation. Afterward, Addison took over the project and placed an additional four candidates to build their corporate finance and accounting infrastructure – something that is still thriving today.

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## THE ADDISON DIFFERENCE

Throughout the partnership, Addison provided talent quickly and efficiently, ensuring projects never lost momentum. We maintained consistent communication and provided quick solutions to preserve the strong reputation of the client among its customers.

In the lifetime of the engagement, the client grew from 100 to 1,000 employees, and we served as the client's top talent solutions provider throughout it.

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## READY TO TRANSFORM YOUR TEAM?

Our Finance & Accounting Talent Solutions practice provides direct support with contract, contract-to-hire, direct hire, and executive search workforce solutions. **Contact us today!**