



## ADDISON GROUP EMPOWERS GLOBAL CASH HANDLING FIRM'S RAPID GROWTH WITH EXCEPTIONAL HR AND ADMINISTRATIVE SUPPORT

### OVERVIEW

Addison Group partnered with one of the world's leading cash-handling firms to meet their rapidly growing needs.

### CHALLENGE

With an extensive service network spanning nearly 200 operating locations across the United States and Puerto Rico, the client faced a significant hurdle in maintaining an adequate workforce to meet the surging demands at their Houston, Texas, headquarters. The workload became overwhelming for everyone, including managers and top-level executives.

### THE ADDISON SOLUTION

Recognizing the client's pressing need for skilled recruiters, Addison Group's HR/Admin team swiftly engaged in discussions with the client to comprehensively understand their specific candidate requirements.

### About Addison Group

Addison Group is a leading professional services firm specializing in talent solutions, offering a full suite of capabilities across multiple sectors. We have a local presence in cities across the United States to find the perfect candidate for your open roles.

#### Areas of Expertise:

- Finance & Accounting
- Information Technology
- Healthcare
- Human Resources
- Administration
- Digital Marketing

#### Recent Accolades:

- *Forbes* | America's Best Professional Recruiting Firms 2022, 2023
- *Forbes* | America's Best Temporary Staffing Firms 2022, 2023
- *SIA* | Largest Staffing Firms in the US 2021, 2022, 2023

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## THE ADDISON SOLUTION

It was determined that recruiters with a minimum of two years of experience in field operations recruiting were essential. Leveraging our vast talent pool, the Addison HR/Admin team promptly presented and placed five seasoned recruiters who played a pivotal role in scaling the client's teams and alleviating the workload.

Impressed by Addison's efficiency, the client returned with an urgent requirement for C-level administrative support. The client had initially secured an Executive Assistant (EA) to assist their CEO, but unfortunately, the EA withdrew from the position at the last minute. Recognizing an EA's critical role in supporting a CEO, the client sought an immediate replacement. Once again, Addison's HR/Admin team held discussions with the client to understand the CEO's requirements, explicitly emphasizing a minimum of five years of experience in an international company and possessing a degree. In an impressive display of agility, the Addison team presented the winning candidate within 48 hours. Nearly a year later, the talented EA has become an indispensable member of the team, relied upon by the entire organization to maintain smooth operations.

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## EXPANDED PARTNERSHIP AND TRUSTED PROVIDER

As a testament to the commitment to quality and personalized service, the client expanded their relationship with Addison Group, extending the partnership to multiple offices nationwide. The focus on sourcing exceptional candidates, prompt responsiveness, and fostering meaningful connections have earned Addison Group the privilege of being the client's primary provider for Human Resources, Administrative, and IT talent solutions.

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## THE ADDISON DIFFERENCE

We deliver tailored solutions and build long-term partnerships at Addison Group. Going beyond the traditional approach of simply collecting job orders and inundating clients with potential candidates, Addison Group takes the time to engage with clients, genuinely understanding their pain points.

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## READY TO TRANSFORM YOUR TEAM?

Our HR & Admin Talent Solutions practice provides direct support with interim, consulting, project-based, and permanent workforce solutions. **Contact us today!**